WorkTime Improves Employee Attendance

"WorkTime has significantly improved our employees' attendance. It is a very good addition to our existing attendance monitoring system, both, functionally and pricewise." – Said the CEO of the Spanish bank.

Industry
Banking

Country
Spain

Size
500 employees

Issue/Challenge
Attendance issues monitoring due to passing cards

Solution
WorkTime employee monitoring software

Result
Employee attendance is under 100% control

OVERVIEW

A medium size bank in Madrid, Spain. The management supervises the staff attendance with a slide card system. However, there arose managerial concerns as to the trustworthiness of the control system: in case employees passed cards to each other to cheat with the attendance control, the slide card system results could have been easily manipulated with.

CHALLENGE

To ensure a high quality banking service, the attendance of employees should be 100% productively supervised. According to managerial concerns, the applied conventional card control system should have been complemented by another means of employee monitoring. That is why, the banking management has performed a survey to find out: employee monitoring software can solve the issue with employee attendance monitoring.

SOLUTION

The banking management decided to apply WorkTime. Initially, there were questions whether logon-logoff monitoring (login name, computer login name and log in/out times track) could completely solve the attendance problem. When WorkTime support team explained that the attendance toolkit of the WorkTime reports includes both login logoff monitoring as well as active/idle time monitoring function, - no doubts remained as to the solution of the attendance monitoring challenge.

RESULT

Not to let any possibility for employees to manipulate with the card system control, WorkTime has been applied as a complement to the existing supervision. The employee monitoring software chosen has empowered the banking management to track employee attendance efficiently, no cases of employees' attendance mischief arising anymore.

THE USE

The banking management has been using logon logoff monitoring in a powerful combination with the following monitoring reports: active idle time monitoring. This has completely solved the problem of attendance monitoring. Being aware of an open and non-infringing attendance monitoring with WorkTime, employees have been performing enormous self-control as to the punctuality issues and work-orientation when their computers are on.

"WorkTime has equipped our managerial staff to supervise employee attendance efficiently. Now, no manipulations with attendance is possible, as the employee monitoring software tracks also active computer use when an employee has logged in. This has improved our service, and the team has already reported on the clientele satisfaction increase!" – Said the CEO of the Spanish bank.

ABOUT WorkTime

WorkTime, employee monitoring software, is developed to facilitate businesses through employee productivity increase. WorkTime allows management to track employee attendance with the help of a combination of reports, including both the login / logoff monitoring, and active / idle time monitoring functions. The conventional card controlling systems might be complemented by WorkTime to ensure 100% productive attendance supervision.

ABOUT NesterSoft Inc.

NesterSoft Inc., a provider of WorkTime employee and computer monitoring software, has been specializing in a noninvasive and respectful performance monitoring software development for more than 15 years, since the year of 1998.

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