

WorkTime Brings Professional Life Back to Normal by Offering Pure Employee Productivity Monitoring

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OVERVIEW

The mental health care company provides psychological consultations and therapy on the effects of chemical dependency, teenage mental health disorders, family abuse issues, etc. The therapeutic services are offered to the company clients in a variety of ways, including individual and group consultations, school-programs, and on-line counselling sessions. Correspondingly, the management decided to monitor the staff’s computer activities.

CONCERN

A poor research of the monitoring software market led to a wrong choice of the monitoring software applied. The company installed nanny-type surveillance software, which blocks any resources that include the vocabulary deemed to be the adult one: sex, drugs, swearwords, etc. The work of the whole on-line department was stopped due to the surveillance software blocks.

THE USE

After a proper market research of the monitoring software market and its prices benchmarking, the management decided to apply a reliable and pure employee performance monitoring software. They requested WorkTime team for an evaluation copy first. It was important for the psychology company to evaluate a software copy applicable for their whole department and equipped with all its functions to make sure in advance it runs smoothly and does not do any unwanted changes nor blocks to their system. The chosen employee performance monitoring software showed that it is reliable and handy in employee performance boost. WorkTime has increases the productivity of staff due to tracking all the activities, which might distract employees from performing their direct responsibilities: Internet for personal use, networks socializing, idle time, attendance issues, etc. Now the company uses WorkTime family products on a regular basis.

“WorkTime employee productivity monitoring software has brought our professional life back. It’s not obtrusive anymore to work on our staff’s performance monitoring and its improvement due to the software function of tracking all possible employee computer use distractions.” – Says the manager of the online consultation team.

ABOUT WorkTime

WorkTime is a pure employee productivity monitoring software developed to facilitate the business efficiency of its clients.

SOLUTION

Instead of nanny-type software application, the management sought to monitor the productivity of the psychologists dealing with the company on-line service: for how long they are active online / use the Internet, what software is being used, distractions like Facebook track, etc. WorkTime employee productivity monitoring software was the solution to the problem, as it provides pure and unobtrusive computer performance monitoring.

RESULT

As soon as the management applied the proper employee productivity monitoring software WorkTime Corporate, the professional life of the on-line psychological consultation service has been brought back. No more automatic blockings arose. And the management got the first software reports stating: the Internet and software usage by employees, staff attendance data, the idle time of the online team, and their overtimes data.

Industry

Health Care

Country

USA

Size

250+ Employees

Issue/Challenge

Installed nanny-type monitoring software blocked the materials needed for work

Solution

WorkTime Corporate employee productivity monitoring software

Result

The professional life of online team has been brought to normal, and the management got employee productivity monitoring instead of nanny surveillance

CONTACT

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ABOUT NesterSoft Inc.

NesterSoft Inc., a provider of WorkTime, has been specializing in employee productivity monitoring software since the year of 1998.